

CLIENT BILL OF RIGHTS

Consumers of services offered by Psychologists licensed by the State of Minnesota have the right:

1. To expect that the practitioner has met the minimal qualifications of training and experience required by state law.
2. To examine the public records maintained by the MN Board of Psychology, which contain the credentials of the practitioner.
3. To obtain a copy of the rules of conduct from the State Register and Public Documents Division, Department of Administration, 177 University Avenue, St. Paul, MN 55155
4. Report complaints to the practitioner, and if not satisfactorily resolved, to file a complaint with the Minnesota Board of Psychology Contact Information: 2700 University Avenue, West, Suite 101, St. Paul, MN 55114.
5. To be informed of the cost of professional services before receiving the services.
6. To privacy as defined by rule and law. This means that no information will be released from the facility in which the practitioner works without the client's informed, written consent, except for the following:

Limits of Confidentiality

- a. Duty to Warn and Protect: When a client discloses intentions or a plan to harm another person, the health care practitioner/professional is required to warn the intended victim and report this information to legal authorities. In cases in which the client discloses or implies a plan for suicide, the health care practitioner/professional is required to notify legal authorities and make reasonable attempts to notify the family of the client.
- b. Abuse of Children and Vulnerable Adults: If a client states or suggests that he or she is abusing a child (or vulnerable adult) or has recently abused a child (or vulnerable adult), or a child (or vulnerable adult) is in danger of abuse, the health care practitioner/professional is required to report this information to the appropriate social service and/or legal authorities. Likewise, if a child reports he/she has been abused or is in danger of abuse, the health care professional is required to report this information.

c. Prenatal Exposure to Controlled Substances: Health care practitioner/professionals are required to report admitted prenatal exposure to controlled substances that are potentially harmful.

d. Professional Misconduct: Other health care practitioner/professionals must report professional misconduct by a health care practitioner/professional. In cases in which a practitioner/professional or legal disciplinary meeting is being held regarding the health care practitioner/professional's actions, related records may be released in order to substantiate disciplinary concerns.

e. Court Orders: Health care practitioner/professionals are required to release records of clients when a court order has been placed.

f. Minors/Guardianship: Parents or legal guardians of non-emancipated minor clients have the right to access the client's records.

g. Other Provisions: Information about clients may be disclosed in consultations with other practitioners/professionals in order to provide the best possible treatment. In such cases the name of the client, or any identifying information, is not disclosed. Clinical information about the client is discussed.

h. Client Death: In the event of a client's death, the spouse or parents of the deceased have a right to access the client's records.

7. To be free from being the object of discrimination on the basis of race, religion, gender, or other unlawful category while receiving psychological services.

8. To respectful, considerate, appropriate, and professional treatment.

9. To see information in his/her record upon request.

10. To be involved in the formulation of the treatment plan, the periodic review of plans and progress, and the formulation of the discharge plan.

11. To be informed of treatment options, expected outcome of treatment, expected length of treatment, and cost in language that he/she can understand.

12. To discuss needs, wants, concerns, and suggestions with the practitioner.

13. To be advised as quickly as possible if a scheduled appointment time could not be kept due to illness or emergency.

Initial here to indicate you understand your rights as a client and the limits to confidentiality: _____